

Privacy Policy

This Privacy Policy Statement has been prepared in order to help you understand how we will collect, use and protect your information when you visit our websites and when you generally use our products and services.

Using your personal information

The only personal information that is collected at this website is the personal information that you choose to provide to us – for example, when:

- You subscribe to receive one or more of our regular newsletters (by email)
- You request further information about our products or services
- You contact us with an enquiry or complaint
- You submit an employment application

Your personal information will only be used for the purpose for which you have provided it. Where we would also like to use that information to contact you about new products and services, we let you know and ask your permission.

Marketing and Privacy Practices

We use the following methods to inform our clients / customers about new products and services – post, telephone, email. However, because we understand that you do not wish to receive marketing by all these channels, all the time, we allow you to tailor how we might communicate with you. When we collect information from you that we think we might use to send you marketing messages, we notify you of your marketing choices and offer you the opportunity to indicate your objections. So that you might change your mind about your choices at any time in the future, we offer a range of ways in which you can inform us about your marketing preferences:

- All email messages and email newsletters will contain information on how you can stop us sending you email marketing
- At any time you can call our client services team and advise them that you would like to change your marketing preferences

We do not rent, sell or disclose your contact details to third parties.

Security

Please be aware that communications over the Internet, such as emails / webmails, are not secure unless they have been encrypted. Your communications may route through a number of countries before being delivered – this is the nature of the World Wide Web / Internet. Diamond Days cannot accept responsibility for any unauthorised access or loss of personal information that is beyond our control.